

# Knowledge Management

## Quick references

References to Routers, EMS, Operate Solutions, Test Gears, EPMS and Program Management

## Engineering Diagrams

Provides Rack diagram, Floor diagram, Cabling diagram, Network diagrams, EMS solution, Operate Service Network Infrastructure

## Online Tutorial

Consists of Routers, EMS, EPMS, Tests gears, Operate solutions, Program Management Operational Practice, General Telecoms and Networking. (Both online written content and Online Streaming Videos)



Ibil's knowledge Database provide resources dedicated to assist customers to improve performance , competitive advantage, innovation, the sharing of lessons learned and continuous improvement of the organization.

Knowledge Management objective is to improved performance, competitive advantage, innovation, sharing lessons learned and continuous improvement of the organization.



- An effort as part of Business strategy, Transfer of Technology and Information Technology.
- Knowledge management is not only about managing information and experience but managing the processes that act upon the importance of knowledge.
- Significant for employees with less time to acquire knowledge and experience.

Success in an increasingly aggressive marketplace depends significantly on the quality of knowledge which organization applies their key business processes.

The challenge of deploying the knowledge assets of an organization to create competitive advantage becomes crucial as the rate of innovation is rising that knowledge must evolve and be assimilated at an ever faster rate.

Knowledge management focused on creating customer value.



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# Educational Approach



IBIL's Knowledge management features Quick references, Engineering Diagram, Online Tutorial, Technical References and Certification References.

IBIL's Knowledge Database focus on the management of knowledge as a strategic asset and a focus on encouraging the sharing of knowledge.

IBIL's efforts and strategy in knowledge management is to move the right knowledge to the right people at the right time by sharing and enabling the information to be translated into action to improve the organization performance.

## Advantages

- Assist individuals or groups to share valuable organizational insights.
- Able to reduce redundant work and to make maximum use of the knowledge.
- Sharing and applying knowledge across and beyond the organization. Knowledge will evolve and assimilate at a faster rate.
- Retain intellectual capital
- Reduce training time for the new employees

### Routers

T1600, T640, M320, M120, J2350, J4350

### EMS

EMC Smarts, Dorado, Info Vista Wandl

### Operational Backend Solutions

TSOM, TSRM, Support Systems

### Test Gear

Spirent

### Technical References

For Routers, EMS, Network Operational Solutions, Test gears, General telecoms and Networking

### Certification References

JNCIA, JNCIS, JNCIP, JNCIE, PMP, TM TOP, CISA, CISSP, CEH, Oracle 10

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